The Commonwealth of Massachusetts



# Executive Office of Health and Human Services Department of Public Health

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MAURA T. HEALEY

Governor

KIMBERLEY DRISCOLL

Lieutenant Governor

Know Your Rights

# Bureau of Substance Addiction Services (BSAS)

KATHLEEN E. WALSH

Secretary

ROBERT GOLDSTEIN, MD, PhD Commissioner

**Tel: 617-624-6000**

**www.mass.gov/dph**

You have many rights related to your treatment and care that must be protected by Licensed and Approved Programs under **105 CMR 164.079.**

Assessments & Referrals:

* After an assessment, a provider may determine that this is not the right service setting for you, and the provider **must** then make a referral to the appropriate service setting and support you through the referral process.

Admission:

* You **cannot** be denied admission based **only** on
  + the results of a drug screen or primary substance used;
  + a medication prescribed to you; or
  + if you do not have a current prescription refill on any active medications

Re-admission:

* You **cannot** be denied re-admission to a program based **only** on one of the following events:
  + you left treatment against medical advice;
  + you relapsed while in treatment; or
  + you filed a complaint either to the program or to BSAS about any aspect of your treatment.

Cultural services:

* You have the right to an interpreter and to receive care that is culturally appropriate.

If you think your rights around treatment have been violated, please call the

**BSAS confidential complaint line** at **(617) 624-5171**

**Please note\*\*To assist with filing a complaint Interpreter Services are available when you call the complaint phone line.**

BSAS Regulation Online:

Qr code

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